Bold BI Priority Support

PRIORITY

Limited resources? Tight timeline? With Bold BI Priority support, we are with you every step of the way for the life of your subscription.

SOC 2® Type 2

Our SOC 2® Type 2 certification verifies that Bold BI has successfully completed a thorough audit, ensuring that our security policies and controls consistently meet the highest industry standards when it comes to keeping data safe and secret.

We do the work for you

One-on-one calls with a Bold BI technical product engineer.

We pull requested data sources into your dashboard.*

Up to 40 hours in 1 month for work such as creation or configuration of dashboards and reports.

Technical support at your fingertips

Configuration of security settings and permissions for new dashboards.

Premium 24x5 support.

All code required to interface with your application is provided. *(We will not change or add code outside the integration.)*

No commitment. Activate and deactivate at any time from the subscription page.

Billed monthly in 40-hour blocks. Additional 40-hour blocks can be added upon request.

* Subject to "fair use" and other limits as defined by the terms of the Bold BI License Agreement.

Contact sales@syncfusion.com for pricing

Connect with us

To learn more, visit www.boldbi.com.